AHALIA (SCHOOL OF MANAGEMENT

ISO 9001 : 2015 certified institution, Approved by AICTE & Affiliated to University of Calicut Ahalia Campus, Palakkad, Kerala-678557, Ph: 04923-225444 Mob: 9188710059 Email: admin.asm@ahalia.edu.in, Web: www.ahaliaschoolofmanagement.org

CERTIFICATE (GRIEVANCE REDRESSAL CELL

A Grievance redressal cell is functioning in the institution with the following members:

- 1. Dr. B. Vijayachandran Pillai (Principal and Director, ASM)
- 2. Ms. Neethu PM
- 3. Ms. Jisha O
- 4. Ms. Manju M

The cell will take appropriate action in a justified manner according to the nature of issue.

Principal & Director

Principal
Ahalia School of Management
Palakkad



E-mail: admin.asm@ahalia.edu.in, www.ahaliaschoolofmanagement.org

Grievance Redressal Committee (Academic Year 2021-22)

Date: 10.08.2022

The meeting of the student grievance redressal committee was held on 10.08.2022 at 10 a.m with the members of committee at Principal's office. The following grievances raised by the students were discussed and the committee ensured that the grievances will be redressed and sorted out within a week.

MEMBERS PRESENT

1. Prof. Dr. B Vijayachandran Pillai

2. Ms. Manju M

3. Ms. Jisha O

4. Ms. Ann Mary Francis

- Principal & Director

- Assistant Professor

- Assistant Professor W

- Assistant Professor

AGENDA:

- 1. AC under repair ASM Seminar Hall
- 2. Tube lights to be replaced

MINUTES:

- 1. The committee decided to undertake the service of AC in Seminar to improve its performance.
- 2. It has been decided to replace the defective tube lights in Room No. 101 of the ASM.



Palakkad - 678557, Ph: 04923-207800, 9496000133 E-mail : admin.asm@ahalia.edu.in, www.ahaliaschoolofmanagement.org

ACTION TAKEN REPORT

- a. The A/C in the ASM Seminar Hall was serviced and it is delivering its maximum cooling.
- b. The defective tube lights were replaced with new lights.

Principal & Director

Principal
Ahalia School of Management
Palakkad

